



Driving Sustainable Mobility. Empowering Communities.

Sustainability Report 2025-June 2026 | ALLO Transport SAL

This report reflects our commitment to responsible business practices, sustainable mobility solutions, and positive social impact.



Environmental
Stewardship



Social
Impact



Strong
Governance

About this Report

This Sustainability Report presents ALLO Transport's Environmental, Social and Governance (ESG) journey for the 2025-June 2026 reporting period. It reflects our commitment to creating long-term value through responsible business practices, sustainable mobility solutions, and positive social impact.

As one of Lebanon's leading technology-enabled mobility providers, ALLO Transport recognizes that sustainable growth extends beyond operational performance. It requires responsible environmental stewardship, investment in people, strong corporate governance, and meaningful engagement with the communities we serve.

This inaugural report highlights the initiatives, partnerships and strategic priorities that underpin our approach to sustainability while establishing a foundation for transparent ESG reporting in the years ahead.

The report covers ALLO Transport's operations within Lebanon and presents qualitative information together with selected operational indicators available during the reporting period. Quantitative environmental and social performance metrics will continue to expand as the Company's ESG reporting framework matures.

This report has been prepared with reference to internationally recognized sustainability reporting principles and reflects ALLO Transport's commitment to progressively aligning with global ESG best practices.

Chairman's Message

Building the Future of Sustainable Mobility

For more than two decades, ALLO Transport has been connecting people, businesses and communities across Lebanon. Throughout this journey, our purpose has remained constant: to provide safe, reliable and innovative mobility solutions that improve everyday life.

Today, the expectations placed upon businesses have evolved significantly. Organizations are increasingly expected not only to deliver financial performance, but also to create lasting environmental, social and economic value. At ALLO Transport, we embrace this responsibility.

This inaugural Sustainability Report marks an important milestone in our corporate journey. It reflects our commitment to integrating sustainability into the way we operate, make decisions and create value for all our stakeholders.

Our vision extends beyond transportation. We believe mobility has the power to create opportunity, strengthen communities and contribute to national development.

One of our greatest contributions lies in empowering people. Every day, thousands of professional drivers generate sustainable incomes through the ALLO Transport platform. For many, becoming an ALLO driver represents more than employment—it represents financial independence, entrepreneurship and the opportunity to build a long-term career.

Recognizing that many qualified individuals possess the skills required to become professional drivers but lack access to the financial resources necessary to purchase a vehicle, ALLO Transport continues to facilitate vehicle financing opportunities through specialized financial partners. This approach enables individuals to enter the formal economy, build stable livelihoods and contribute to the country's mobility ecosystem.

Equally important is our investment in knowledge and professional development. Through the ALLO Academy, we continue to strengthen the capabilities of our drivers and employees by providing continuous training in customer service, technology, operational excellence, safety and professional development. We believe investing in people remains the most sustainable investment any organization can make.

Environmental responsibility also forms an integral part of our long-term strategy. During the year, we continued progressing towards a cleaner and more sustainable fleet through the gradual expansion of hybrid and electric vehicles while leveraging technology to improve operational efficiency and reduce unnecessary travel.

Beyond our operations, we remain committed to supporting the communities in which we operate. Throughout the year, ALLO Transport partnered with numerous educational, cultural, sporting, humanitarian

and tourism initiatives, reinforcing our belief that mobility plays an essential role in connecting people with opportunity and enabling communities to thrive.

While we are proud of the progress reflected in this report, we recognize that sustainability is a continuous journey rather than a destination. As our organization continues to grow, we remain committed to strengthening our governance framework, improving transparency, measuring our impact more effectively and continuously raising the standards by which we operate.

On behalf of the Board of Directors, I would like to thank our employees, drivers, customers, business partners and communities for the trust they place in ALLO Transport every day. Together, we will continue building a smarter, safer and more sustainable future for mobility in Lebanon.

Chairman

Mitri Kurban

ALLO
TAXI

About ALLO Transport

Who We Are?

ALLO Transport is one of Lebanon's leading technology-enabled mobility companies, providing safe, reliable and innovative transportation solutions for individuals, businesses, government institutions and international organizations.

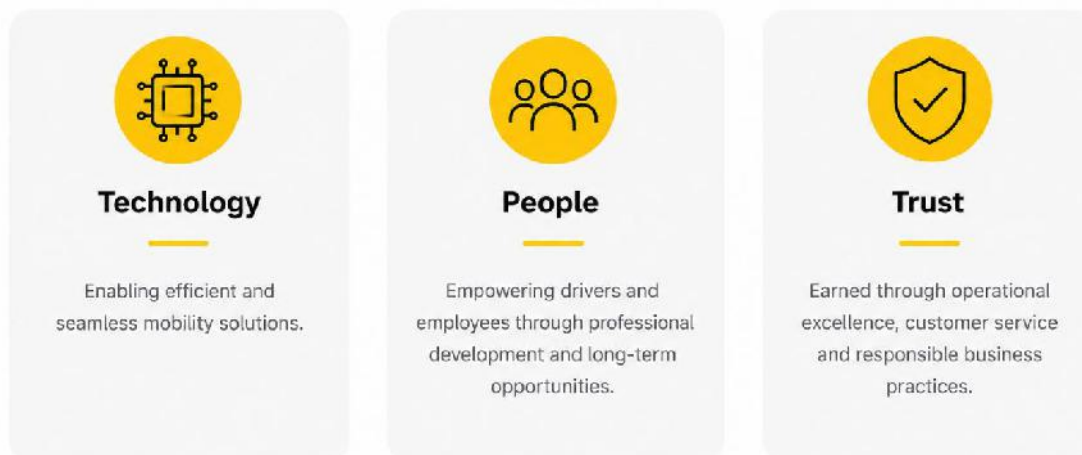
Established with a vision to modernize urban mobility, ALLO Transport has evolved into a comprehensive transportation platform combining advanced digital technology with a nationwide network of professional drivers and customer-focused mobility services.

Today, the Company offers a diversified portfolio of transportation solutions including on-demand taxi services, corporate transportation, airport transfers, chauffeur services, event mobility solutions and customized transport programs for public and private sector organizations.

Supported by intelligent dispatch technology, GPS-enabled fleet management and digital booking platforms, ALLO Transport continuously invests in innovation to enhance customer experience, operational efficiency and service reliability.

Our Success is Built on Three Fundamental Pillars

Three fundamental pillars drive our success



Together, these pillars enable safe, reliable and sustainable mobility.

As mobility continues to evolve globally, ALLO Transport remains committed to shaping the future of transportation in Lebanon by combining innovation with sustainability and social responsibility.

Our Mission, Vision, and Values



Mission Statement

To move people safely through reliable and innovative mobility solutions that deliver an elevated customer experience.



Vision Statement

To shape the future of ground transportation in Lebanon and beyond by setting new standards in safety, innovation, and service quality. We aspire to be the most trusted mobility partner, where technology empowers human expertise, sustainability guides our growth, and every journey moves people forward with purpose.



Values



Safety



Service Excellence



Innovation



Integrity



People



Sustainability

Safety

The safety of our passengers, drivers and employees remains our highest priority.

Customer Excellence

We strive to deliver exceptional service through professionalism, responsiveness and continuous improvement.

Innovation

Technology drives our ability to improve mobility, efficiency and customer experience.

Integrity

We operate with transparency, accountability and ethical business conduct.

People

We invest in our employees and drivers, recognizing that their success drives our own.

Sustainability

We are committed to creating long-term environmental, social and economic value through responsible business practices.

ALLO Transport at a Glance

At a Glance

ALLO Transport in Numbers (2025–June 2026)



400

Total Fleet



412

Active Drivers



629

Corporate Clients



24%

Hybrid Vehicles
(HEV)



3%

Electric Vehicles
(EV)



106

Employees



All Lebanon

Cities Served



525,828

Annual Trips



26

Years of Operation



ALLO Transport continues to deliver safe, reliable and sustainable mobility across Lebanon with a growing fleet, dedicated drivers and trusted partnerships.

Sustainability at ALLO Transport

Creating Long-Term Value

At ALLO Transport, sustainability is not a standalone program—it is embedded within our long-term business strategy and the way we create value for our stakeholders.

We recognize that transportation plays a critical role in economic development, social inclusion and environmental stewardship. As a leading mobility provider, we have both the opportunity and the responsibility to contribute positively to the communities we serve.

Our sustainability strategy is founded upon three interconnected pillars:

Our Sustainability Framework

Three interconnected pillars guide long-term value creation



Environmental Responsibility

Reducing our environmental footprint by promoting cleaner mobility, increasing the adoption of hybrid and electric vehicles, leveraging technology to optimize operations and continuously improving resource efficiency.

Social Impact

Creating meaningful employment opportunities, investing in people through continuous learning, supporting communities and contributing to safer, more accessible and inclusive mobility.

Strong Governance

Maintaining the highest standards of ethics, transparency, compliance and accountability while ensuring responsible decision-making across the organization.

Together, these pillars guide our strategic priorities and reinforce our commitment to creating sustainable value for customers, employees, drivers, shareholders, partners and society.

CHAPTER 1

Environmental Stewardship

Driving the Transition Towards Sustainable Mobility

Transportation plays an essential role in economic development, yet it also represents one of the world's largest contributors to greenhouse gas emissions. As urban mobility continues to evolve, transportation providers have an increasingly important responsibility to reduce their environmental footprint while delivering efficient, reliable and accessible services.

At ALLO Transport, environmental sustainability is becoming an integral component of our long-term business strategy. We recognize that creating a cleaner mobility ecosystem requires continuous investment in technology, fleet modernization and operational efficiency.

Although Lebanon continues to face significant economic and infrastructure challenges, ALLO Transport remains committed to progressively reducing the environmental impact of its operations through practical, measurable and financially sustainable initiatives.

Rather than pursuing isolated environmental projects, our approach focuses on embedding sustainability into our daily operations and long-term decision-making.

Our environmental strategy is built around four priorities:

- Transitioning towards lower-emission vehicles.
- Improving operational efficiency through technology.
- Reducing unnecessary fuel consumption and emissions.
- Promoting responsible environmental practices throughout our organization.

These priorities contribute not only to environmental protection but also to improved customer experience, operational resilience and long-term business sustainability.

Sustainable Mobility Strategy

Mobility is changing rapidly across the world. Digital technologies, changing customer expectations and increasing environmental awareness are reshaping how transportation services are delivered.

ALLO Transport believes that sustainable mobility extends beyond vehicle technology. It requires the integration of intelligent systems, responsible operational practices and continuous innovation to create transportation solutions that are both environmentally responsible and economically viable.

Our Sustainable Mobility Strategy focuses on three interconnected dimensions:

Sustainable Mobility Strategy

Cleaner vehicles, smarter operations and a better customer experience



Cleaner Vehicles

Expand hybrid and electric mobility



Smarter Operations

Optimize dispatching and routes



Better Customer Experience

Reliable, digital and sustainable travel



Our strategy integrates **environmental responsibility**, **operational excellence** and **customer focus** to create a sustainable mobility ecosystem for today and tomorrow.

Cleaner Vehicles: Progressively increasing the proportion of hybrid and electric vehicles within our fleet while supporting drivers throughout this transition.

Smarter Operations: Using digital technologies to optimize dispatching, reduce unnecessary vehicle movement and improve route efficiency.

Better Customer Experience: Providing passengers with reliable, technology-enabled transportation services while supporting more sustainable travel choices.

Together, these initiatives contribute towards reducing environmental impacts while strengthening operational performance.

Fleet Transition

Expanding Hybrid and Electric Mobility

One of the most significant components of ALLO Transport's environmental strategy is the gradual transition towards cleaner vehicle technologies.

Recognizing the environmental benefits associated with lower-emission transportation, the Company has begun increasing the proportion of Hybrid Electric Vehicles (HEVs) and Electric Vehicles (EVs) operating within its fleet.

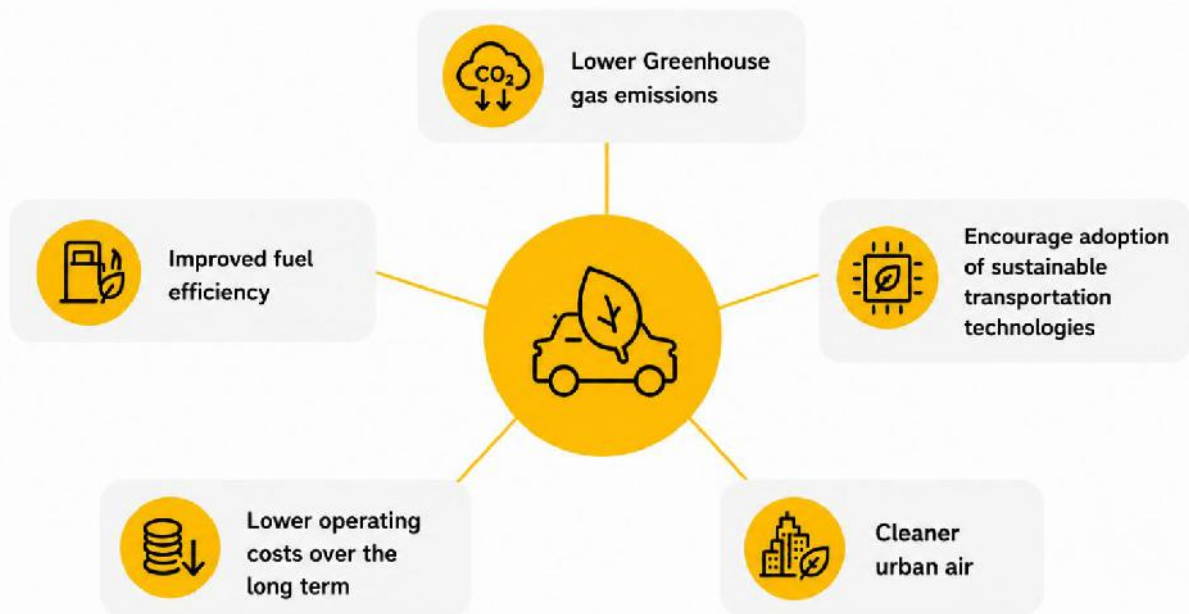
As part of its commitment to sustainable mobility, ALLO Taxi has transitioned 24% of its fleet to hybrid vehicles. Based on industry-average fuel efficiency improvements for hybrid vehicles operating in urban environments, this fleet transition is estimated to reduce overall fleet CO₂ emissions by approximately 7–10%,

while also lowering fuel consumption and contributing to improved air quality. Actual emissions reductions will continue to be monitored and refined as fleet performance data becomes available.

This transition supports several strategic objectives:

Fleet Transition

Why hybrid and electric vehicles matter



While infrastructure and market conditions continue to present challenges, ALLO Transport remains committed to progressively expanding the number of environmentally friendly vehicles operating on its platform.

Future investment decisions will continue to evaluate vehicle technologies that improve environmental performance while maintaining operational reliability and customer satisfaction.

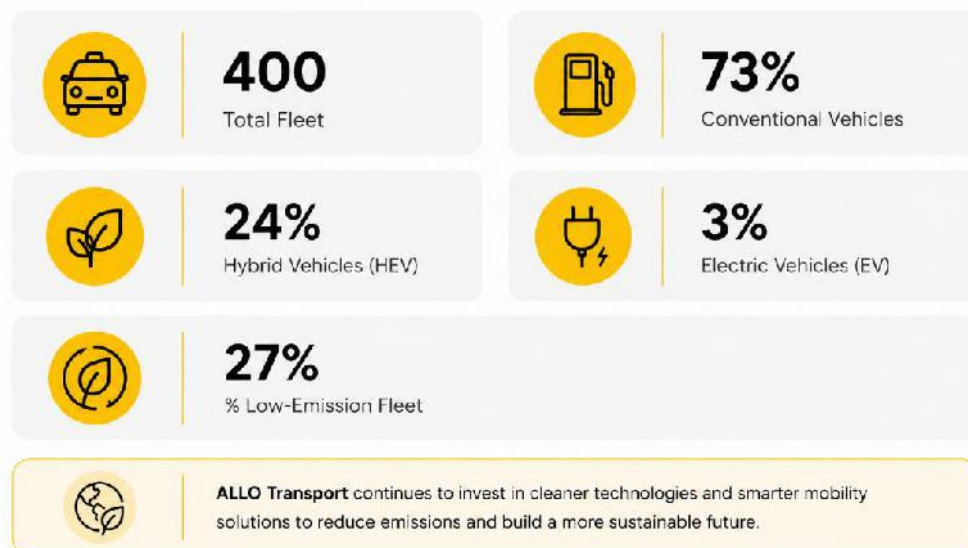


Fleet Composition

2025-June 2026 Fleet Overview

2025–June 2026 Fleet Overview

A diverse and increasingly sustainable fleet



Future Fleet Objectives

ALLO Transport's long-term ambition is to continue increasing the proportion of low-emission vehicles within its operational ecosystem while supporting drivers throughout this transition.

Future initiatives may include:

- Expansion of EV adoption as charging infrastructure develops.
- Increased deployment of hybrid vehicles.
- Evaluation of emerging sustainable vehicle technologies.
- Partnerships supporting cleaner mobility solutions.
- Continuous assessment of environmental performance indicators.

Technology for Sustainability

Technology plays a fundamental role in improving both customer experience and environmental performance.

ALLO Transport has invested extensively in digital platforms that optimize operational efficiency and reduce unnecessary vehicle movements.

Through intelligent dispatch systems, GPS fleet monitoring and digital booking technologies, vehicles can be matched more efficiently with customer demand, reducing idle time and unnecessary kilometers travelled.

Technology for Sustainability

Digital tools improve efficiency while reducing unnecessary movement



Digital innovation therefore represents one of the Company's most effective sustainability tools.

As technology continues to evolve, ALLO Transport will continue investing in smart mobility solutions that improve operational performance while supporting environmental objectives.

Operational Efficiency

Environmental sustainability is influenced not only by vehicle technology but also by the efficiency with which transportation services are delivered.

ALLO Transport continuously reviews operational processes to identify opportunities for improving productivity while reducing environmental impacts.

Areas of focus include:

Intelligent Dispatch

Automatically allocating the closest available driver to minimize unnecessary travel distances.

Route Optimization

Supporting drivers with navigation technologies that reduce travel time and fuel consumption.

Digital Customer Journey

Providing digital booking, trip management and payment solutions that minimize administrative processes while improving operational efficiency.

Preventive Fleet Maintenance

Encouraging regular vehicle maintenance to improve fuel efficiency, reduce emissions and enhance passenger safety.

Collectively, these initiatives contribute to a more efficient transportation ecosystem benefiting customers, drivers and the environment.

Responsible Resource Management

Although ALLO Transport is primarily a service-based organization with relatively limited direct environmental impacts compared with manufacturing industries, we recognize our responsibility to minimize resource consumption across our offices and operational activities.

Current initiatives include promoting:

- Reduced paper consumption through digital processes.
- Electronic documentation and reporting.
- Digital customer communications.
- Responsible office energy use.
- Recycling initiatives where feasible.
- Efficient procurement practices.

As our ESG framework matures, additional environmental performance indicators will be introduced to monitor resource efficiency across our operations.

Climate Risk and Resilience

Climate change increasingly affects transportation systems worldwide through changing weather patterns, infrastructure disruption and evolving regulatory expectations.

ALLO Transport recognizes the importance of understanding these emerging risks and incorporating resilience into future business planning.

Areas under continuous assessment include:

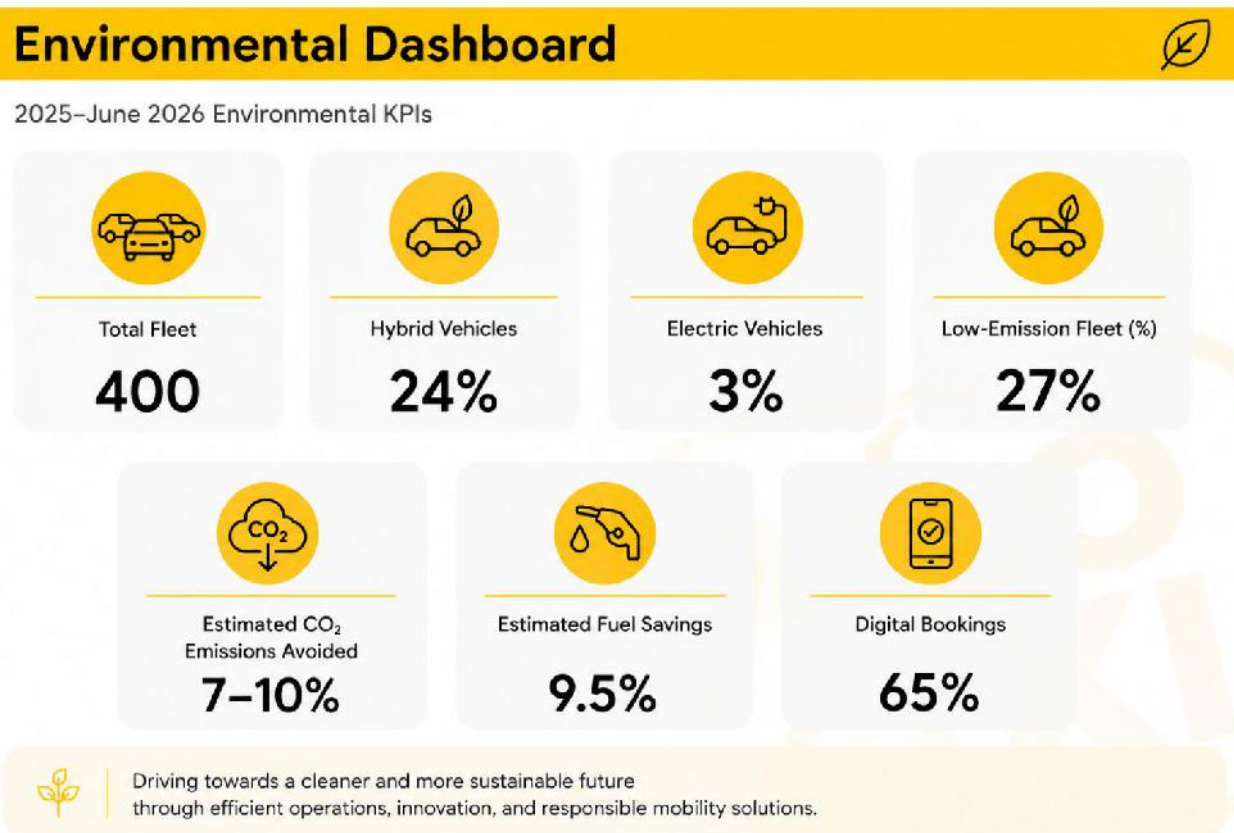
- Operational continuity during extreme weather events.
- Fleet resilience.
- Digital infrastructure reliability.
- Business continuity planning.
- Future environmental regulations.

- Emerging sustainable mobility technologies.
-

Strengthening organizational resilience enables ALLO Transport to continue delivering reliable mobility services while adapting to an evolving environmental landscape.

Environmental Performance Dashboard

2025-June 2026 Environmental KPIs



Looking Ahead

Environmental sustainability represents a long-term journey rather than a single initiative.

Over the coming years, ALLO Transport will continue strengthening its environmental performance by expanding cleaner mobility solutions, leveraging technology to improve operational efficiency and progressively enhancing the measurement and reporting of environmental data.

As Lebanon's mobility landscape evolves, ALLO Transport is committed to contributing to a transportation sector that is cleaner, smarter and more sustainable, creating lasting value for customers, drivers, communities and future generations.

CHAPTER 2

Social Responsibility

People First



Empowering People. Strengthening Communities.

At ALLO Transport, people are at the heart of everything we do.

Every journey begins with a driver. Every customer experience is shaped by the professionalism of our employees. Every innovation is made possible by the dedication of our teams. For this reason, investing in people is not simply a human resources priority—it is a fundamental business strategy.

We believe sustainable organizations are built by creating opportunities, developing talent, promoting wellbeing and enabling individuals to reach their full potential.

Our social sustainability strategy focuses on four priorities: Creating meaningful economic opportunities, investing in professional development, promoting health, safety and wellbeing, and supporting the communities we serve.

Social Sustainability Priorities

People first: empowering individuals and strengthening communities

01 Economic Opportunity

Jobs, income and entrepreneurship

02 Professional Development

ALLO Academy and continuous learning

03 Health, Safety & Wellbeing

Safer working practices and preventive care

04 Community Support

Education, sport, culture and inclusion

Together, these priorities contribute to a stronger organization while creating lasting social value throughout Lebanon.

Responsible Employment

Allo Transport is committed to providing a workplace where employees are treated fairly and respectfully. Employment decisions are based on qualifications, competence and organizational needs, while discrimination, harassment, forced labor and unethical behavior are not tolerated.

These commitments support the Human Rights and Labor Principles of the United Nations Global Compact and are reflected in the Company's policies, procedures and daily practices.

Our Policy Framework

Allo Transport's people-management framework is supported by a range of policies and procedures. The table below highlights selected examples:

Area	Selected Policies and Procedures
 Fair Employment and Human Rights	Equal Employment Opportunity Policy, No-Slavery Policy and Sexual Harassment in the Workplace Policy
 Safe and Respectful Workplace	Health, Environment and Security Policy, Workplace Environment SOP and Personal Hygiene SOP
 Ethics and Accountability	Code of Ethics, Whistleblowing Policy, Employee Code of Conduct and Data Privacy and Confidentiality Policy
 Employment Practices	Recruitment, Attendance and Working Hours, Leave and Disciplinary Policies
 Performance and Development	Performance Appraisal Framework
 Driver Standards	Driver Code of Conduct and Driver Violations, Actions and Penalties Procedure

The framework establishes clear standards for employees and drivers while supporting fair and consistent practices across the organization. Policies and procedures are reviewed periodically to remain aligned with operational needs, applicable requirements and the Company's sustainability commitments.

Creating Economic Opportunity

Mobility that Creates Livelihoods

Transportation is more than moving people from one destination to another—it is an important driver of economic activity.

Every day, ALLO Transport creates income opportunities for hundreds of professional drivers across Lebanon while supporting thousands of families through sustainable employment.

For many drivers, joining ALLO Transport represents an opportunity to build an independent career within an organized, technology-enabled transportation network.

Our platform enables drivers to generate stable income while benefiting from a recognized brand, digital booking technologies, operational support and continuous professional development.

Beyond transportation, ALLO Transport contributes to the broader economy through partnerships with businesses, hotels, hospitals, educational institutions, government entities and international organizations, creating value across multiple sectors.

As the Company continues to grow, so too does its contribution to employment, entrepreneurship and economic resilience.

Driver Financing Program

Opening Doors to Opportunity

One of ALLO Transport 's most significant social contributions is helping individuals transform professional driving into a sustainable long-term career.

Many capable drivers possess the experience, professionalism and motivation required to succeed but face one common challenge—the financial resources needed to purchase a suitable vehicle.

To help address this barrier, ALLO Transport collaborates with specialized financial institutions and financing partners to facilitate access to vehicle financing solutions for eligible drivers.

This initiative enables individuals to enter the formal transportation sector while building long-term financial stability for themselves and their families.

The program contributes to:

- Expanding access to employment.
- Encouraging entrepreneurship.
- Increasing financial inclusion.
- Supporting income generation.
- Strengthening the professional transportation sector.

Rather than viewing drivers solely as service providers, ALLO Transport considers them long-term partners in delivering safe and reliable mobility.

The Company remains committed to expanding opportunities that enable more individuals to build successful careers through professional transportation services.



Professional Driver Excellence

Professional driving requires considerably more than technical driving skills.

Drivers represent the Company's brand every day through their professionalism, customer service, safety awareness and commitment to operational excellence.

ALLO Transport therefore promotes continuous improvement by encouraging drivers to develop both technical and interpersonal competencies throughout their careers.

Professional expectations include:

- Customer service excellence.
- Defensive driving.
- Road safety awareness.
- Digital platform proficiency.
- Professional conduct.
- Respect for diversity and inclusion.
- Continuous learning.

By investing in driver professionalism, ALLO Transport enhances customer confidence while improving service quality across its operations.

ALLO Academy

Investing in Lifelong Learning

At ALLO Transport, learning is recognized as a continuous process that supports both individual growth and organizational excellence.

To strengthen professional capabilities across the organization, ALLO Transport established the **ALLO Academy**, a structured learning and development program designed to equip drivers and employees with the knowledge and skills required to succeed in an evolving mobility industry.

The Academy reflects our belief that investing in people is one of the most sustainable investments an organization can make.

A continuous learning ecosystem for drivers and employees



Training programs combine practical experience with continuous learning to promote operational excellence, customer satisfaction and professional development.

- **Driver Development:** Training programs for drivers may include:
- **Customer Experience Excellence:** Providing courteous, respectful and professional service to every passenger.
- **Safe Driving Practices:** Promoting defensive driving techniques, responsible road behavior and accident prevention.
- **Digital Platform Training:** Using ALLO Transport's digital systems efficiently for trip management, navigation and communication.
- **Professional Conduct:** Maintaining high standards of integrity, appearance and professionalism.
- **Emergency Response Awareness:** Preparing drivers to respond appropriately during emergencies while prioritizing passenger safety.



Employee Development

Continuous development also extends to ALLO Transport 's administrative and operational teams.

Training programs support employees across departments through initiatives covering:

- Leadership development.
- Project management.
- Customer service.
- Information technology.
- Data protection
- Compliance.
- Operational excellence.
- Communication skills.
- Performance management.
- Continuous improvement.

The Company encourages a culture where learning supports innovation, collaboration and long-term career development.

Building a Learning Culture

ALLO Transport believes learning should not be limited to onboarding programs. Instead, continuous development forms part of everyday organizational culture.

Employees and drivers are encouraged to:

- Share knowledge.
- Develop new skills.
- Learn from operational experience.
- Embrace innovation.
- Pursue continuous improvement.

This learning culture strengthens organizational resilience while supporting future business growth.

ALLO Academy Dashboard

Learning & Development Performance (2025–June 2026)



Total Training Hours

196



Employees Trained

42



Drivers Trained

230



ALLO Academy strengthens professional skills, promotes safety and supports continuous improvement across the organization.

Employee Wellbeing



Supporting Our People

ALLO Transport recognizes that organizational success depends upon the wellbeing, motivation and engagement of its employees.

The Company therefore strives to create a workplace built upon mutual respect, collaboration, equal opportunity and professional growth.

Employee wellbeing extends beyond compensation and includes:

- Safe working environments.
- Professional development.
- Open communication.
- Team collaboration.
- Recognition of achievement.
- Work-life balance where operationally feasible.

By fostering an inclusive and supportive workplace, ALLO Transport aims to attract, retain and develop talented professionals capable of driving the Company's long-term success.

Diversity and Equal Opportunity

ALLO Transport values diversity and believes that different perspectives strengthen innovation, decision-making and organizational performance.

Employment decisions are based on professional qualifications, competence and organizational needs while promoting fairness, respect and equal opportunity.

The Company remains committed to providing a workplace free from discrimination, harassment and unfair treatment, where every employee is treated with dignity and professionalism.

As the organization grows, diversity and inclusion will continue to form an important component of its people strategy.

Social Performance

People Dashboard

Employee Engagement & Retention (2025–June 2026)

INDICATOR

2025–JUNE 2026



Employee Retention

88%



Employee Satisfaction

80%



Our people are at the heart of our success. We are committed to fostering a positive work environment, supporting our teams, and growing together.

CHAPTER 3

Health, Safety & Wellbeing

Safety is Our First Responsibility

For a mobility company, safety is more than an operational priority—it is the foundation upon which trust is built. Every day, thousands of passengers rely on ALLO Transport to transport them safely to their destinations. Equally, hundreds of drivers and employees depend on the Company to provide a working environment that supports their health, wellbeing and professional success.

At ALLO Transport, safety is embedded throughout our operations, from driver recruitment and training to technology, operational procedures and continuous performance improvement.

Our objective is simple: every journey should be safe, professional and reliable.

Safety Ecosystem

Safety is embedded across the full passenger journey



Recruitment

Driver standards



Training

Defensive driving & service



Vehicle

Roadworthiness & maintenance



Technology

GPS & trip monitoring



Support

Customer care & quality control



Outcome: safe, transparent and dependable mobility

Building a Culture of Safety

Safety is achieved not through isolated policies but through a culture where every individual understands their responsibility.

ALLO Transport promotes a proactive approach to safety by encouraging continuous awareness, responsible behavior and adherence to operational standards.

Drivers are expected to maintain high professional standards while placing passenger wellbeing at the center of every journey.

Key principles include:

- Responsible driving behavior.
- Compliance with traffic regulations.
- Respectful passenger interactions.
- Vehicle roadworthiness.
- Professional appearance.
- Continuous learning.

Through ongoing communication, **Quality Control** and training, the Company reinforces these principles across its operations.

Driver Health & Wellbeing

Professional drivers spend long hours on the road and therefore face unique physical and mental demands.

ALLO Transport recognizes that driver wellbeing directly influences passenger safety, service quality and long-term operational sustainability.

The Company therefore encourages healthy working practices and supports initiatives that promote driver wellbeing through awareness, education and preventive healthcare.

Our long-term ambition is to continue expanding programs that contribute to healthier and safer working conditions for professional drivers.

Vision Care Initiative

Supporting Safer Roads Through Better Vision

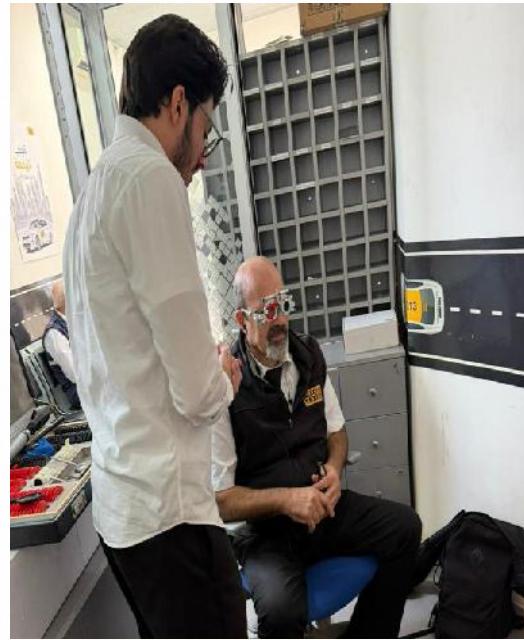
Good vision is fundamental to safe driving. Recognizing the importance of preventative healthcare, ALLO Transport partnered with **Optique et Vision** to provide vision screening initiatives supporting driver health and road safety.

The program aims to:

- Encourage regular eye examinations.
- Raise awareness of the importance of visual health.
- Promote early detection of vision-related issues.
- Improve driving safety.
- Enhance passenger protection.

This initiative reflects our belief that preventive healthcare contributes directly to safer mobility for everyone.

As our wellbeing programs continue to evolve, ALLO Transport intends to further explore partnerships that support the physical and mental wellbeing of drivers and employees.



Passenger Safety

Customer confidence is built through consistent service quality and responsible operational practices.

Passenger safety is supported through multiple operational measures, including:

- Professional driver standards.
- Vehicle quality requirements.
- GPS-enabled trip management.
- Digital booking platforms.
- Customer support services.
- Continuous operational monitoring.

By integrating technology with professional standards, ALLO Transport aims to provide a transportation experience that is safe, transparent and dependable.

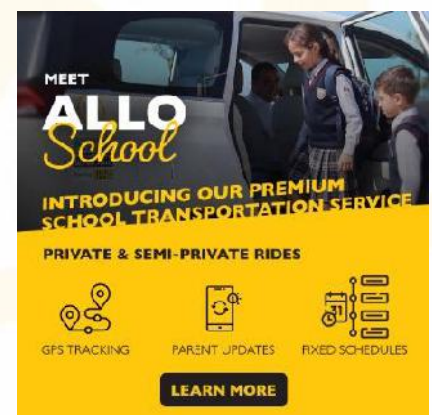
Technology Supporting Safety

Digital innovation contributes significantly to operational safety.

ALLO Transport continues investing in technologies that improve trip monitoring, communication and service reliability.

Technology enables:

- Efficient driver Allocation.
- GPS route visibility.
- Improved communication.
- Faster response to customer requests.
- Enhanced operational oversight.



As digital capabilities continue to expand, technology will remain a key enabler of both safety and service excellence.

Safety Performance

Safety Performance

2025–June 2026



Drivers completing
safety training

140



Vision screening
participants

63



Safety awareness
sessions

140



Customer
satisfaction

>95%



Safety remains the foundation of every
ALLO Taxi journey.

CHAPTER 4

Community Investment

Creating Shared Value Beyond Transportation

At ALLO Transport, corporate citizenship extends beyond the transportation services we provide.

As a company deeply rooted in Lebanese society, we believe that businesses have a responsibility to contribute positively to the communities in which they operate.

Community investment is therefore viewed not as philanthropy alone, but as a strategic commitment to supporting social development, promoting cultural life, encouraging healthy lifestyles and contributing to Lebanon's long-term resilience.

Our partnerships are guided by a simple principle: When communities thrive, sustainable businesses thrive alongside them.

Throughout the year, ALLO Transport collaborated with numerous organizations, institutions and community initiatives that share our commitment to creating positive social impact.

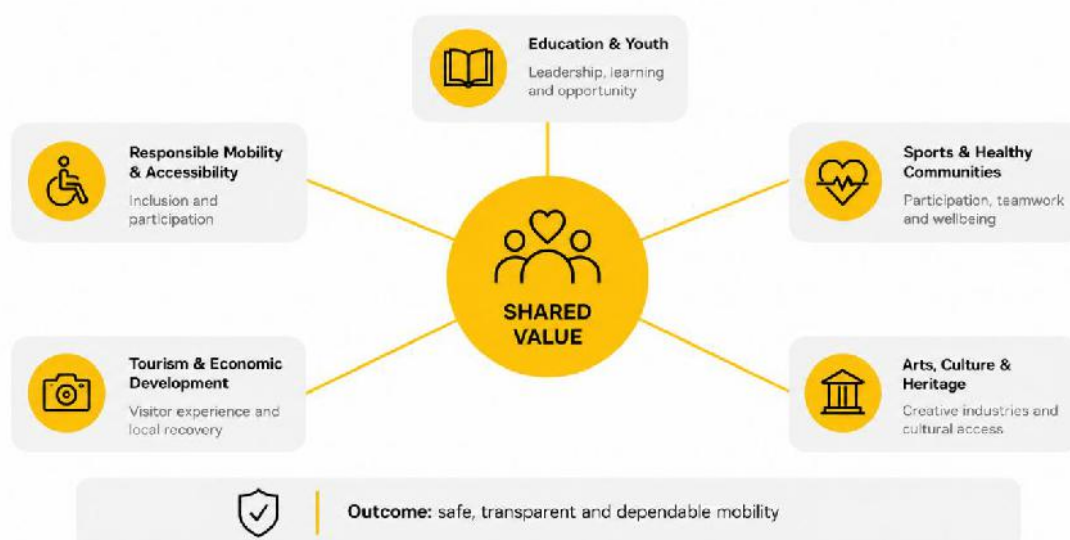
Rather than concentrating our efforts within a single area, we seek to support initiatives that collectively strengthen Lebanon's social, cultural and economic fabric.

Our Community Investment Framework

To maximize impact, ALLO Transport organizes its community engagement around five strategic themes:

Community Investment Framework

Five themes connect mobility with wider social impact



Education & Youth Development

Supporting future generations through educational initiatives, student engagement and leadership development.

Sports & Healthy Communities

Promoting active lifestyles, teamwork and community wellbeing through partnerships with sporting organizations and events.

Arts, Culture & Heritage

Supporting initiatives that celebrate Lebanon's cultural identity while contributing to creative industries.

Tourism & Economic Development

Encouraging initiatives that promote Lebanon as a destination while supporting local businesses and economic recovery.

Responsible Mobility & Accessibility

Using transportation as a tool to improve access, inclusion, and community participation. This strategic framework allows our community initiatives to contribute to broader social outcomes rather than existing as isolated sponsorships.

Education & Youth Development

Education creates opportunity. Throughout the year, ALLO Transport partnered with educational institutions and youth initiatives that encourage learning, leadership and civic engagement.

These partnerships reflect our belief that investing in young people contributes to stronger communities and a more resilient future.

Among the initiatives supported were programs involving universities, student organizations and educational events designed to develop leadership, innovation and professional growth.

Examples include:

- **BEIMUN (Beirut International Model United Nations)**, encouraging leadership, diplomacy and critical thinking among students.
- Support for student-led initiatives that promote entrepreneurship, innovation and academic excellence.
- Community programs providing young people with opportunities to engage in national and international activities.

By supporting education, ALLO Transport contributes to developing the next generation of leaders and professionals.

Sports & Healthy Communities

Sport brings communities together. ALLO Transport proudly supports sporting events and organizations that encourage participation, teamwork, discipline and healthy lifestyles.

These partnerships strengthen community engagement while promoting values aligned with our own organizational culture.

During the reporting period, initiatives included partnerships with organizations such as **Beirut Sports Festival, Sagesse Club, H.O.G Lebanon, and Arab Combat Sport (ACS).**

These collaborations enabled thousands of participants and spectators to benefit from well-organized events that encourage active and healthy communities.



Arts, Culture & Heritage

Culture enriches communities, strengthens national identity and supports creative industries.

ALLO Transport is proud to contribute to cultural initiatives that celebrate Lebanon's artistic heritage while expanding access to cultural experiences.

During the year, partnerships included initiatives such as **Al Bustan Festival, Les Musicales de Baabdash, We Design Beirut, Student Films, and Archifeed.**

These collaborations support artists, cultural institutions and creative professionals while encouraging public participation in Lebanon's rich cultural landscape.

Beyond sponsorship, ALLO Transport contributes by facilitating mobility, improving accessibility and helping connect audiences with cultural events.



Tourism & Economic Development

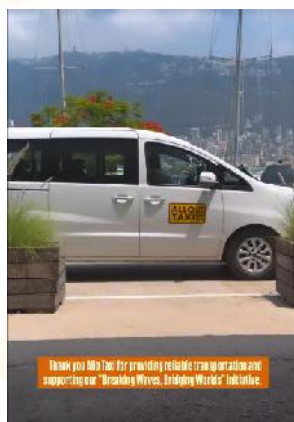
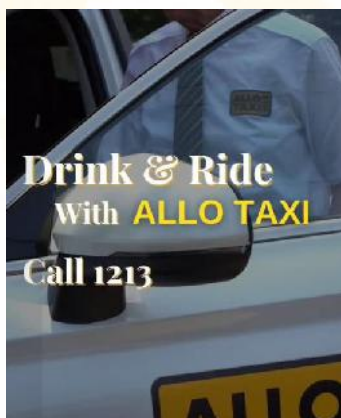
Tourism remains one of Lebanon's most important economic sectors.

As a transportation provider, ALLO Transport plays a direct role in supporting visitors, businesses and hospitality operators through safe, reliable mobility services.

The Company actively supports initiatives promoting Lebanon's tourism sector, recognizing that transportation is an essential component of every visitor's experience.

Community partnerships during the year included initiatives such as **Beirut Wine Trail, HORECA Lebanon, Lebanese Industry Expo, Edelweiss Maritime Services, Tourism and hospitality events.**

These collaborations contribute to economic activity while showcasing Lebanon's hospitality and entrepreneurial spirit.





Accessibility & Responsible Mobility

Transportation creates access—to employment, education, healthcare, and opportunity.

ALLO Transport remains committed to improving mobility for individuals and organizations while supporting initiatives that promote inclusion and accessibility.

The Company continues to explore opportunities where transportation can remove barriers and enable greater participation within society.

Whether supporting community events, humanitarian initiatives or organizations serving vulnerable populations, mobility remains a powerful tool for social inclusion.

Community Partnerships

Throughout the reporting period, ALLO Transport collaborated with a diverse network of organizations, including **Toumouh Association, Saint Georges Festival, Dayme, MEMA, and numerous educational, cultural, sporting and humanitarian institutions.**

These partnerships demonstrate ALLO Transport 's commitment to working collaboratively to create lasting positive impact across Lebanese society.



Measuring Community Impact

As part of the continued development of our ESG framework, ALLO Transport aims to strengthen the measurement of community investment through enhanced performance indicators.

Future reporting may include:

Community Impact

Creating shared value through partnerships, education and community engagement

COMMUNITY KPI		2025-JUNE 2026
	CSR partnerships	25+
	Beneficiaries reached	Over 20,000 beneficiaries
	Educational initiatives	4
	Cultural initiatives	6
	Sports initiatives	5

While many community benefits cannot be fully quantified, ALLO Transport remains committed to improving transparency and reporting on the social value created through its partnerships.

CHAPTER 5

Governance

Building Trust Through Responsible Governance

Strong corporate governance is fundamental to the long-term success and sustainability of every organization.

At ALLO Transport, governance extends beyond compliance with laws and regulations. It reflects our commitment to conducting business ethically, making responsible decisions, protecting stakeholder interests and maintaining the trust placed in us by customers, employees, drivers, partners, and the wider community.

As our organization continues to grow, we recognize that effective governance provides the framework necessary to support sustainable growth, operational resilience and continuous improvement.

Governance 5 principles

These principles guide decision-making across every level of the organization.

Governance Principles

Building trust through responsible decision-making



Ethical conduct • Clear oversight • Risk management • Long-term value creation

Governance Framework

ALLO Transport's governance framework supports the effective oversight of the Company's strategic direction, operational performance and sustainability priorities.

Management is responsible for ensuring that business decisions are aligned with the Company's values while maintaining appropriate controls, risk management practices and ethical standards.

The governance framework seeks to ensure:

- Responsible decision-making
- Clear accountability
- Effective operational oversight
- Financial discipline
- Compliance with applicable regulations
- Long-term value creation

As the Company's ESG program matures, sustainability considerations will continue to be integrated into strategic planning and corporate decision-making.

Business Ethics

Integrity in Everything We Do

Integrity is one of ALLO Transport's core values.

Every interaction—with customers, suppliers, employees, drivers, regulators and business partners—should reflect honesty, professionalism and respect.

We believe ethical business conduct strengthens relationships, enhances reputation and contributes to sustainable business success.

Employees are expected to:

- Act honestly and fairly.
- Avoid conflicts of interest.
- Protect confidential information.
- Treat customers respectfully.
- Conduct business professionally.
- Comply with Company policies.
- Report unethical behavior where appropriate.

Maintaining high ethical standards enables ALLO Transport to build lasting relationships based on trust.

Compliance

Operating within a highly regulated transportation sector requires continuous attention to legal and regulatory compliance.

ALLO Transport is committed to complying with applicable laws, regulations and industry requirements governing its operations.

Compliance efforts include:

- Monitoring regulatory developments.
- Supporting operational compliance.
- Maintaining required licences and permits.

- Implementing internal procedures.
- Promoting employee awareness.
- Strengthening internal controls.

Compliance is viewed not simply as a legal obligation but as an essential component of responsible corporate governance.

Data Privacy & Information Security

Protecting Customer Trust

Digital technology is central to ALLO Transport 's business model.

Every day, customers entrust the Company with information necessary to deliver safe, efficient and reliable transportation services.

Protecting this information is therefore a critical responsibility.

ALLO Transport is committed to safeguarding personal information through appropriate operational, organizational and technological measures designed to protect confidentiality, integrity and availability.

Areas of focus include:

- Responsible handling of customer information.
- Secure digital platforms.
- Controlled access to sensitive data.
- Employee awareness.
- Continuous system improvement.

As digital services continue to evolve, cybersecurity and information protection will remain strategic priorities.

Responsible Procurement

ALLO Transport recognizes that responsible business extends beyond its own operations.

The Company seeks to build long-term relationships with suppliers and business partners who demonstrate professionalism, reliability and ethical business practices.

Supplier relationships are guided by principles including:

- Quality.
- Fairness.
- Transparency.
- Mutual respect.
- Long-term collaboration.
- Compliance with applicable regulations.

Responsible procurement contributes to operational excellence while strengthening the Company's broader value chain.

Risk Management

Managing Risk for Sustainable Growth

Every organization faces risks that have the potential to influence operational performance, financial sustainability and stakeholder confidence. ALLO Transport adopts a proactive approach to identifying, assessing and managing risks across its operations. Risk management supports informed decision-making while strengthening organizational resilience.

Key areas monitored include:

- Operational Risks: Maintaining uninterrupted transportation services while ensuring service quality and customer satisfaction.
- Financial Risks: Managing economic uncertainty, market volatility and financial sustainability.
- Technology Risks: Protecting digital infrastructure while ensuring system reliability and cybersecurity.
- Regulatory Risks: Adapting to changes in transportation regulations and compliance requirements.
- Environmental Risks: Preparing for evolving climate-related challenges and future sustainability expectations.
- Reputational Risks: Protecting the Company's reputation through responsible conduct, quality service and transparent communication.

Risk management is integrated into strategic planning and operational decision-making to support sustainable long-term growth.

ESG Governance

Sustainability is increasingly integrated into ALLO Transport 's strategic planning and business operations.

As the Company's ESG framework evolves, governance structures will continue to strengthen oversight of environmental, social and governance priorities.

Future ESG governance objectives include:

- Enhanced ESG performance monitoring.
- Expanded sustainability reporting.
- Improved KPI measurement.
- Greater stakeholder engagement.
- Continuous alignment with international best practices.

The Company views sustainability as a long-term strategic journey requiring ongoing leadership commitment and organizational engagement.

Governance Dashboard

INDICATOR		2025–JUNE 2026
	Advisory Board Meetings	5
	Internal policy reviews	1

Looking Forward

ALLO Transport recognizes that strong governance is essential for maintaining stakeholder confidence and supporting sustainable growth.

The Company remains committed to strengthening governance practices, enhancing transparency and continuously improving organizational resilience as it expands its sustainability journey.

CHAPTER 6

Looking Ahead

Our Sustainability Roadmap

This inaugural Sustainability Report represents an important milestone rather than the conclusion of our ESG journey.

Over the coming years, ALLO Transport will continue embedding sustainability into its business strategy, operational decision-making and stakeholder engagement.

Our ambition is to progressively enhance our environmental, social and governance performance while contributing positively to Lebanon's evolving mobility ecosystem.

Strategic Priorities 2026–2030

Sustainability Roadmap 2026–2030

Four priorities for the next phase of ALLO Transport's ESG journey



Sustainable Mobility

- Increase the proportion of hybrid and electric vehicles within the fleet.
- Continue evaluating emerging clean mobility technologies.
- Improve fleet efficiency through digital optimization.
- Reduce environmental impacts through smarter operations.

People Development

- Expand the ALLO Academy.
- Increase annual training hours.
- Strengthen leadership development.
- Enhance employee engagement.
- Continue supporting professional driver development.

Community Impact

- Build long-term partnerships with educational institutions.
- Expand initiatives promoting accessibility and inclusion.
- Continue supporting sports, culture and tourism.
- Strengthen community impact measurement.

Governance

- Develop a more comprehensive ESG reporting framework.
- Expand sustainability KPIs.
- Strengthen risk management.
- Enhance transparency and stakeholder communication.

United Nations Sustainable Development Goals

Contribution to the UN Sustainable Development Goals

Key SDGs supported through ALLO Transport's operations and partnerships.



ALLO Transport recognizes that businesses play an important role in contributing to the achievement of the United Nations Sustainable Development Goals (SDGs).

While this report is not intended to demonstrate full alignment with every SDG, many of our activities contribute directly to internationally recognized sustainability priorities.

 SDG	ALLO Transport Contribution
 SDG 3 – Good Health & Well being	Road safety, driver wellbeing, vision care initiatives, safe transportation.
 SDG 4 – Quality Education	ALLO Academy, employee training, driver development, educational partnerships.
 SDG 8 – Decent Work & Economic Growth	Fair and responsible employment practices, job creation, driver financing, professional development, entrepreneurship.
 SDG 9 – Industry, Innovation & Infrastructure	Technology enabled mobility, digital platforms, operational innovation.
 SDG 11 – Sustainable Cities & Communities	Safe, reliable and accessible transportation supporting urban mobility.
 SDG 13 – Climate Action	Fleet electrification, hybrid vehicles, operational efficiency and emissions reduction.
 SDG 17 – Partnerships for the Goals	Collaboration with NGOs, educational institutions, cultural organizations and community partners.

A Message to Our Stakeholders

Sustainability is not achieved through a single initiative, nor can it be realized by one organization acting alone.

It is the result of continuous collaboration between employees, drivers, customers, business partners, communities and institutions working together towards shared goals.

We thank everyone who contributes to ALLO Transport 's journey and for the trust placed in us every day.

Together, we will continue driving innovation, creating opportunity and building a more sustainable future for mobility in Lebanon.

Appendix A

GRI Content Index (Simplified)

Topic	Section
Organization Profile	About ALLO Transport
Governance	Chapter 5
Ethics & Integrity	Chapter 5
Environmental Management	Chapter 1
Employment	Chapter 2
Training & Education	ALLO Academy
Occupational Health & Safety	Chapter 3
Local Communities	Chapter 4
Customer Privacy	Chapter 5



Final Statement

At Allo Transport, sustainability is not a destination—it is a commitment to continuously improving how we serve **our customers**, empower **our people**, strengthen **our communities** and protect **the environment**. Through **innovation, responsibility** and **collaboration**, we are building a mobility ecosystem that creates lasting value for **future generations**.